

PIMS Log in procedures via web browser external to CEC

PIMS website: <https://pims.energy.ca.gov/>

Please login to PIMS using your assigned User Name and Password. Use the instructions link for more information. Send an email to PIMZborder@energy.ca.gov if further assistance is needed.

[PIMS Log In Instructions](#)



User Name:
Password:

[Change Password](#)

Login

NEW PASSWORD REQUIREMENTS: Minimum 15 characters (max 25), including at least one of each of the following: lower case letter, upper case letter, a number, a special character @ \$! % * ? & . , .
If your current password is less than 15 characters, click Change Password with your user name and password entered.

LOGIN NOTE: If the current password is the default one issued a password change will be required, so click Change Password with that current password entered. Otherwise use the Login button.

If you forgot your password and need a reset password sent to your work email account, click >>> [Forgot Password - Reset](#)

Note 1: **User Name:** Everyone will use their same user name as when logging in on-site at CEC. Usually, this is first letter of first name + last name up to 8 characters (there are exceptions for persons with similar names).

Note 2: If you have been sent a reset password or default password, then you will need to click the **Change Password** link with your user name and the password entered.

Note 3: Reset passwords will be sent to your work email account on record. (format example: firstname.lastname@energy.ca.gov)

Log on steps:

- 1) Enter your user name.
- 2) Enter your password.
- 3) Click on:
 - a. Login button – if using regular password having 15 or more characters
 - b. Change Password link – if you have a reset password or password less than 15 characters

After clicking Change Password link

- 1) Enter your new password (meeting password requirements = minimum 15 characters including at least one of the following: lower case letter, upper case letter, a number, a special character @\$!%*?&.,)
- 2) Confirm your entry by entering password again.
- 3) Click on Update Password. Log on should be completed if password confirmed.

Please enter new password. Use the instructions link for more information.



New Password:
Confirm:

[PIMS Log In Instructions](#)

[Change Password](#)

Update Password

PASSWORD REQUIREMENTS: Minimum 15 characters, including at least one of each of the following: lower case letter, upper case letter, a number, a special character @\$!%*?&.,.

LOGIN NOTE: If the current password is the default one issued a password change will be required, so click Change Password with current password entered otherwise use the Login button.

If you forgot your password and need a reset password sent to your work email account, click >>> [Forgot Password - Reset](#)

Forgot Password: Click on the link near bottom of the log in page with your user name entered to get a reset password sent to your work email account.

NOTE:

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- 1) Authentication time out is 20 minutes, if there's no activity you will be required to re-login.
- 2) Internet Explorer is the preferred browser. You may have formatting issues if browsers (Chrome, Firefox, etc.) are used.
- 3) Enter a PIMS Work Order (Help area in lower left corner of PIMS main window) if assistance is needed.